

**UCHELGAIS
PRIFDDINAS**

**CAPITAL
AMBITION**



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Environmental Scrutiny Committee 4th December 2018

Planning, Transport & Environment Q1 & Q2 Performance



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Performance Indicators



Title	Q1 2018/19 Result	Q2 2018/19 Result	Q2 2017/18 Result	Target	RAG
Number of investigations and enforcement actions per month (cumulated result)	2180	4626 (2,446)	New PI	3000 PA	
Number of education and engagement actions per month (cumulated result)	3358	3641 (283)	New PI	3000 PA	
% of highways inspected of a high or acceptable standard of cleanliness	94.34%	92.86%	95.52%	90%	
% of reported fly tipping incidents cleared within 5 working days	99.87%	99.66%	100%	90%	
% of reported fly tipping incidents which lead to enforcement activity	90.17%	94.64%	78.49%	70%	
% of householder planning applications determined within agreed time periods	95.18%	93.58%	95.47%	80%	
% of major planning applications determined within agreed time periods	93.75%	83.71%	78.95%	25%	

Other Performance Indicators reported:

- Waste PI results not yet validated for but recycling is currently showing 68.84% for Q1, 57.14% for Q2, averaging 63.22% for year so far (target 62%)
- Remainder of PI results are collected annually



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Objectives - Corporate Plan Steps & Capital Ambition Statements



Streetscene related - Waste, Recycling, Cleansing, Enforcement, Highways	11
Transport related – Clean Air, Cycling, Safer Roads, Bike Hire, Active Travel, Infrastructure	13
Planning related – High Quality Connected Communities, New Housing, Resign Review	4
Energy / Sustainability related – Heat Network, Solar Farm, Food Strategy	3
Regulatory related – Public Protection	2
Bereavement / Dogs Home related – Burial Space and Enhanced Stray Dog Services	2
Outturn at end of Q2 show 27 on Green Status (no issues with progress / performance) and 8 on Amber Status (issues have occurred, however mitigating actions put in place)	35



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Achievements & Good News



Key Progress / Good News

- Highway Operations, Cleansing & Enforcement, and Waste Management have achieved successful transition to the new acclaimed ISO 9001:2015 British Quality Management Standard.
- Code of Governance Strategy and Action Plan developed to help further embed compliance and conformity of systems and processes across Directorate.
- Greener Grangetown has won the Engineering Project Award 2018 at the UK Water Industry Awards. The scheme collects surface water from roofs and roads from twelve residential streets in Grangetown, channelling and filtering it through over 100 rain gardens before draining to the river Taff.
- Bus interchange resolution to grant planning consent; major project moving forward.
- Cardiff Next Bike – best performing bike hire scheme in the UK



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Key Progress / Good News (Continued)

- Resilient Growth Programme Board now being brought together with draft terms of reference in place - this will bring together public services board decision makers from across the public and community services to ensure that the impacts of this population growth and of climate change are managed in a resilient and sustainable manner.
- The APSE Annual Service Awards 2018 were held in Edinburgh on 13th September 2018. The Love Where You Live campaign was a finalist in the Best Community and Neighbourhood Initiative. Cardiff Council was also a finalist for Best Service Team in two different fields: Street Cleansing & Streetscene Service, and Cemetery & Crematorium Service.
- From 15th October 2018 some properties in Cardiff will be taking part in a pilot scheme to collect glass separately from other recyclables. The aim of this pilot is to improve the quality of our recycling and invest in council services, by selling our glass rather than paying for it to be recycled. If the pilot is successful glass collections may be rolled out across the city.



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Key Challenges



- Budget Savings 18/19 and future years: Given the range and scale of savings and unachieved savings that exist in 18/19 there is a continuing challenge and priority is to define and deliver detailed plans.
- The scale of savings and need for service transformation in future years will require thorough reassessments of services, productivity, income and new ways of working. This will require a full coordination of the change and improvement capacity in the directorate.
- The directorate is continuing to take forward an ambitious programme of project delivery in a number of key areas such major development, as waste, energy, active travel, transport and highways. This work will need to be effectively project managed and delivered.



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